

KC PET PROJECT

Impact Report for August 2024 Activities

Sheltering Statistics:

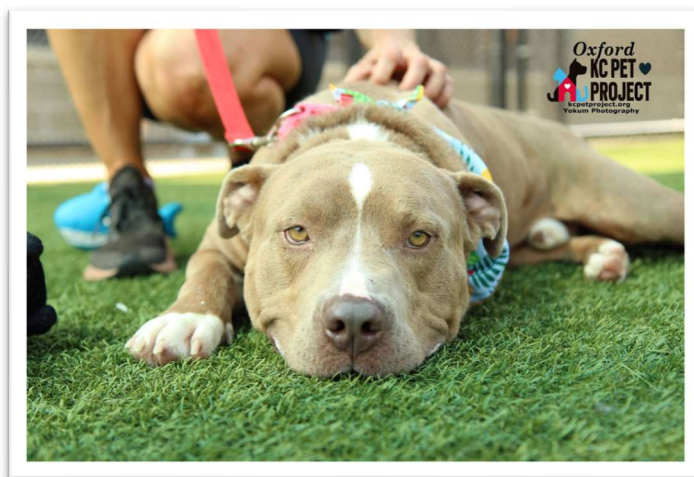
Dog & Cat Totals for Jan - Aug	2024	2023	Difference
Total Intake	10,582	10,306	276 more
Adoptions	6,692	6,505	187 more
Returned to Owners	1,237	1,369	132 fewer
Live Release Rate	93.3%	92.9%	0.4% higher
Owner Surrendered Pets	1,870	2,128	258 fewer
Stray animals brought in by public	3,964	4,289	325 fewer
Cats/kittens transferred IN	847	890	43 fewer
Spay/Neuter Surgeries Performed	6,470	5,653	817 more
Average Length of Stay for Dogs	19.2 days	20.0 days	0.8 days fewer
Average Length of Stay for Cats	16.3 days	18.3 days	2 days fewer

August 2024 - Animals In & Animals Out

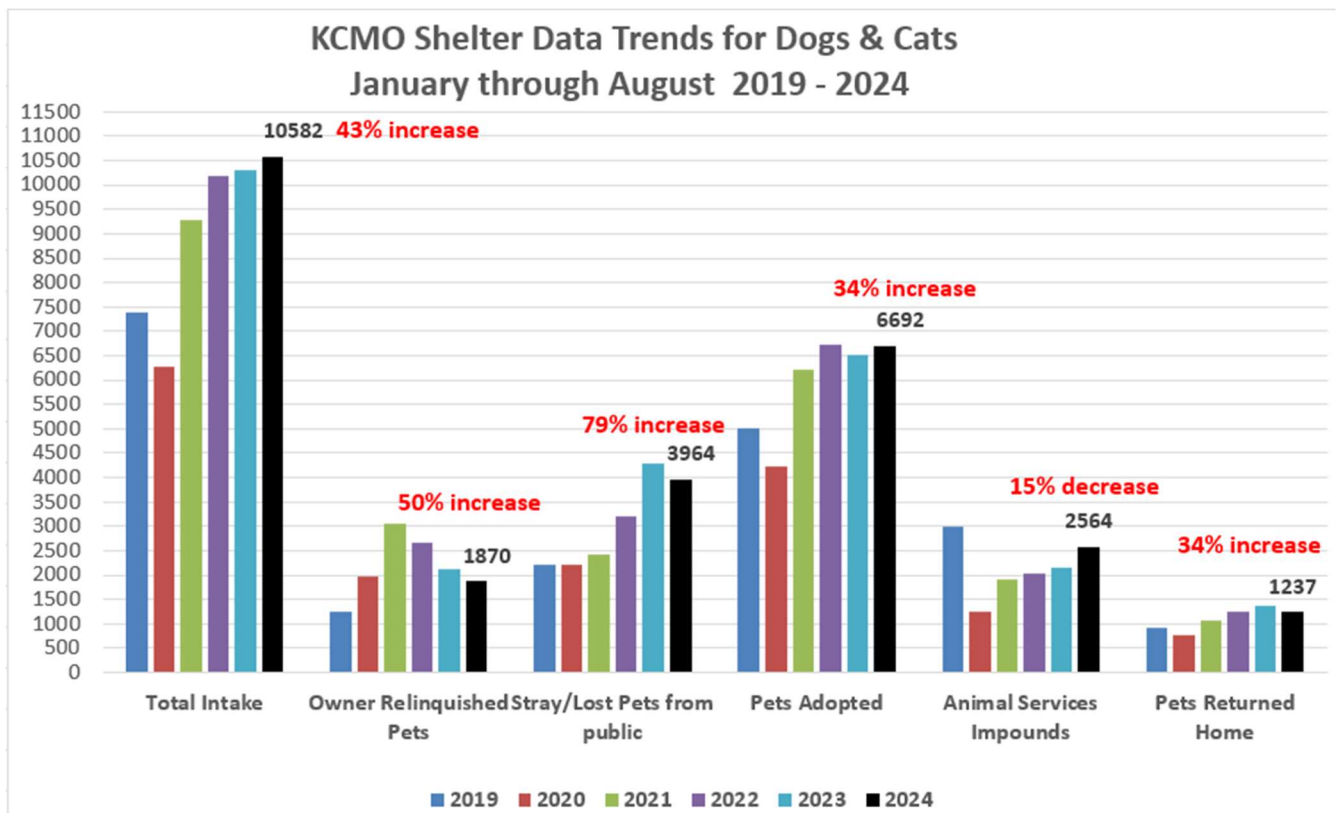
- ❖ We received or provided care for **1,414** new dogs and cats that arrived in August (676 dogs, 738 cats), along with 16 chickens, 8 ducks, 3 goats, 1 guinea pig, 1 pigeon, and 3 rabbits.
- ❖ **981** pets were adopted in August (403 dogs, 547 cats, and 31 other pets – including Oxford below). Dog adoptions slowed in August and were 12% lower than last August but are still up **6%** over last year at this time. Cat adoptions continue to increase – with a **12%** increase over last August.

Our veterinary team performed 912 spay/neuter and specialty surgeries in August – including TNR services for 130 community cats (a 113% increase over last August)!

- ❖ We achieved a **93.9%** Save Rate in August (92.6% dogs, 94.9% cats). Our Save Rate so far in 2024 is **92.9%**.
- ❖ We provided **38** free spay/neuter surgeries for pitbull-type dogs that were reclaimed from our shelter by their families.
- ❖ Stray dogs and cats brought in by the public were down **20%** from last August.
- ❖ **387** dogs/puppies and **224** cats/kittens were sent to foster homes in August.
- ❖ We achieved an **18%** increase in the number of lost/impounded dogs reunited with their families in August.



Data Trends 2024



- **Intake** for animals is still running **43% higher** than what we were seeing in 2019.
- **Adoptions** are also still at the highest levels in our 12-year history – still **up 34%** over the past 6 years for this timeframe.
- **Stray/lost pets** brought in by the public are still at the highest level ever recorded in Kansas City – **up 79%** from 2019 totals.
- **Pets Surrendered by their Owners** are still **50% higher** than 2019 totals for this period.

Animal Services Division Update for August 2024

Officers worked **2,147** total case activities last month, travelling a total of **22,009** miles throughout the city, impounding **399** animals, and returning an additional **26** lost pets back to their homes without having to impound them.

- ❖ Our Animal Cruelty Investigations Team investigated and closed **225** animal cruelty cases, including 51 reports of animal abandonment, 154 reports of neglect, and 20 reports of cruelty.
- ❖ Our Dispatch team handled **2,885** phone calls with an abandonment rate of only **6%**. Dispatchers spent more than 71 hours on the phones and maintained an average wait time for callers at just **31** seconds in the direct Dispatch queue.
- ❖ The number of dogs impounded by Animal Services was up **24%** in August and is up **15%** over last year at this time.

From January – August, criminal citations have been issued for 111 cases of dogs creating a public nuisance, and Animal Services has already declared 30 dogs Dangerous or Potentially Dangerous in KCMO.

Enforcement & Criminal Deterrent Efforts by our Animal Services Division

In August, officers issued **ninety (90) criminal citations** for violations of the Kansas City Municipal Code. *A total of 562 criminal citations through Municipal Court have been issued so far in 2024.*

The top five criminal court citations issued by Animal Services in August:

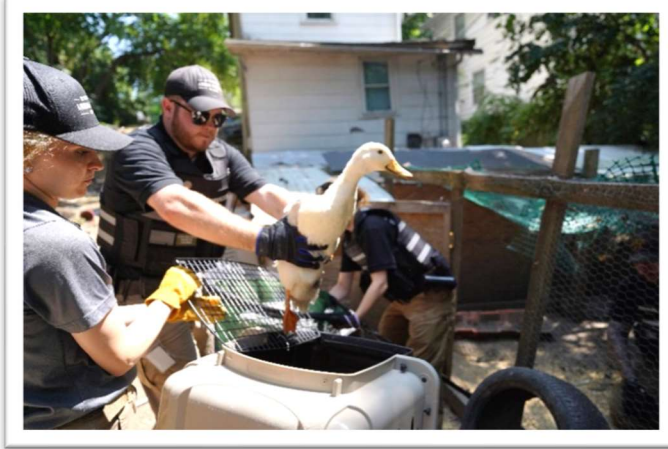
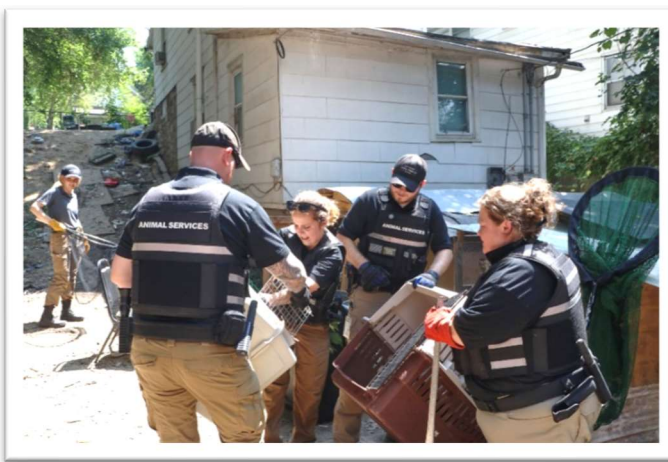
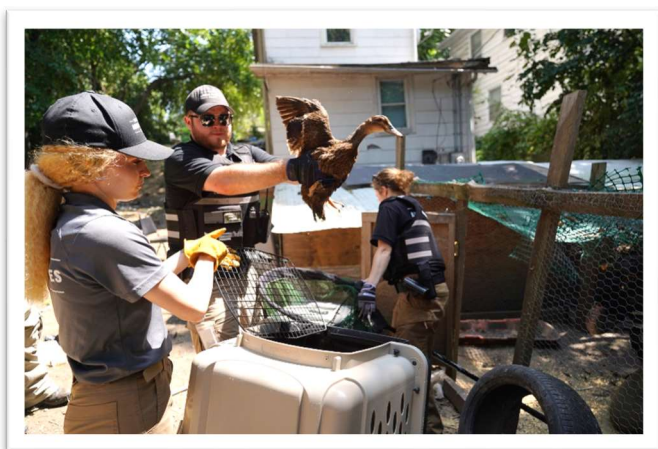
1. failure to provide adequate animal care,
2. failure to display or obtain a city license,
3. dog running at large,
4. failure to spay/neuter a pit-bull-type dog,
5. dogs creating a public nuisance

Stories from the Field – Warrant for Large Scale Animal Neglect/Cruelty Case Leads to Rescue of 31 Animals

On August 19th, the Cruelty Investigations Team conducted a large-scale animal seizure at a residence on the 500 block of N. White in the historic northeast in Kansas City, Missouri. This action was taken in response to allegations of inadequate care for fowl and cats, as well as numerous other ordinance and codes violations observed. Our Animal Services Division rescued 31 animals where they were found living in deplorable conditions.

The animals—8 ducks, 6 roosters, 8 hens, 8 cats, and 1 pigeon— were brought to the shelter for medical examinations and care. One duck had to be euthanized due to its injuries, and one kitten passed away. The property was littered with trash, deceased animal carcasses, and dead birds. The living animals were found in inadequate housing with no access to water or ventilation and displayed signs of neglect.

The owner of the property has multiple bench warrants for failing to appear on previous animal-related charges and has now received additional citations for the conditions observed during this latest seizure. The Animal Services Division will continue to work closely with the City Prosecutor's Office and other enforcement agencies to ensure this owner is held accountable.



Marketing/PR/Communications/Community Events

- ❖ Tori Fugate announced that she would be leaving KC Pet Project as Chief Communications Officer. She will be the new Director of Communications for the national organization *Shelter Animals Count* starting September 9th but will remain with KC Pet Project in a part time capacity until her replacement can be hired/trained.
- ❖ Boulevard Brewing Company hosted a Tailgate event with Chief's Center **Creed Humphrey** at the beer hall in August and \$1 from every beer poured went to KCPP. Retail manager Anna Murrow worked at the event and sold retail items to attendees.
- ❖ KC Pet Project has been selected as a pilot organization for the *Neighbors Ring* app to help lost pets get back home. Our team will be developing how we use the platform and posting found pets.
- ❖ We started a new social media promotion called *Sweet 16* featuring the 16 easiest dogs to get adopted in the shelter.
- ❖ Cowboy Saturday will be October 5th, and tickets went on sale in August.
- ❖ We held our *Bark to School* adoption special from August 22-25.
- ❖ We had a lot of fun with our *Brat Summer Adoption Special* from August 1st- 4th in honor of the Charli XCX album. We had \$3.65 adoption fees, and **162** pets were adopted! We featured a lot of fun videos and promotions tied into the theme of the album and gained a lot of new followers.
- ❖ We hosted the 100+ Women's group to the campus in our education pavilion.
- ❖ Tori gave a presentation for the *Dogs and Data* webinar hosted by Pedigree Foundation and Shelter Animals Count. The call had more than 1,700 registrants and talked about data trends in shelters right now for large dogs.
- ❖ We held our biennial *Love Finds A Way gala* on August 16th at the Sheraton Hotel at Crown Center. Nearly 500 people attended the event.
- ❖ In August, we had 31 news stories and 88 broadcast mentions for a total reach of **297,016,363 million** people.
- ❖ We had a 13% increase in retail sales over last August.



Website Statistics	Social Statistics
Users – 67,000	144,000+ followers on Instagram
New Users- 64,000	202,000+ followers on Facebook
Sessions – 129,000	1.2 million TikTok followers
Page Views – 615,000	

Volunteer Program Updates

In August, **653** volunteers gave **4,344.14** hours of services, the equivalent of 25 full-time employees.

- ✓ 311 volunteers gave hours at KCCAC
- ✓ 76 volunteer gave hours as part of a business or group

- ✓ 64 volunteers gave hours at our Zona Rosa Adoption Center
- ✓ 114 volunteers gave hours at our Petco Cat Habitat locations – the largest number of habitat volunteers in one month in 2024!

Total value of volunteer hours in August: **\$119,850.01**

Businesses and groups that volunteered in brought **76** people to the Campus and gave 181.5 hours of service:

Wellsky Corporation, Notre Dame de Sion High School Staff and Faculty, Girl Scout Troop #5553, Honey Bee Pediatric Dental, Ziwi USA Pet Food, the KC Crew, and Liberty Academy



Honey Bee Pediatric Dentistry (left) visited on August 23rd, making canine enrichment treats and met Joplin (our service group all-star dog)!

Ziwi Pets (photo below left) joined us the afternoon of August 23rd for Campus Crew work – pulling weeds, weed eating, cleaning windows, laundry, and dishes. They donated a wire kennel filled with dog toys, canned food, and much needed supplies!

Notre Dame de Sion faculty and staff (photo below right) volunteered on August 13th, sweeping, cleaning out the garage and barn, scrubbing walls, and making canine and feline enrichment treats. They met Mateo, a senior dog that found a new family after their visit.



Volunteer Recruitment and Retention

- ✓ **Total active volunteers: 1,723** -- including 128 newly active volunteers
- ✓ We received 375 new volunteer signups in August
- ✓ Seven (7) new volunteer orientations were conducted for 110 attendees
- ✓ 164 volunteers participated in 262 hours of training sessions, including in-person mentoring sessions for 127 volunteers.
- ✓ Twenty-two (22) court-ordered community service volunteers gave 271 hours in August, which is a value of \$7,729.49. *This was the largest number of community service hours given in any month so far in 2024!*

We are focusing on adding more orientations and streamlining the process for new volunteers to begin actively volunteering. Our part-time Volunteer Administrative Assistant, Loni Russel, had her baby boy in August and we are actively looking for a new full-time Volunteer Engagement Coordinator to assist us with service groups, volunteer recruitment/recognition/retention efforts.

Surgeries & Medical Procedures Performed in August 2024

Surgeries		Medicine		Parvo Ward	
Community Cats Neutered	64	Wellness exams	87	Parvo pups treated	9
Community Cats spayed	66	Emergency exams	93	Parvo pups graduated	7
Reclaimed pets neutered	19	Foster pet exams	89	Save rate for parvo	78%
Reclaimed pets spayed	19	Rechecks performed	312		
Shelter Animals Neutered	333	Medical concerns addressed	597	Clinic Administration	
Shelter Animals Spayed	366	Post-adoption exams	9	Communications with fosters	73
Speciality Surgeries	45	Other Exams	61	Communications with adopters	87
				Medications filled	560
Total Surgeries	912	Total Exams	1248		

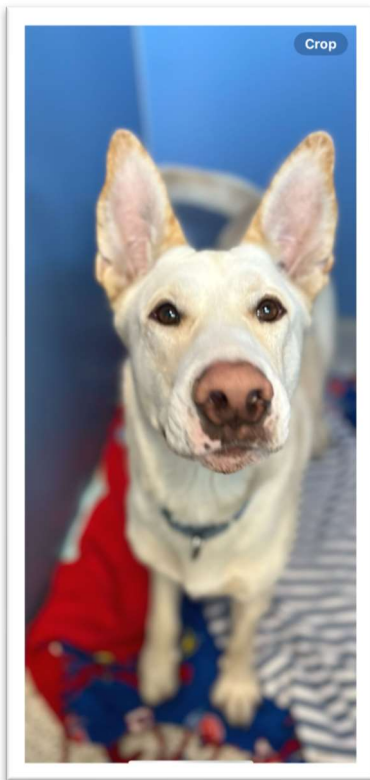
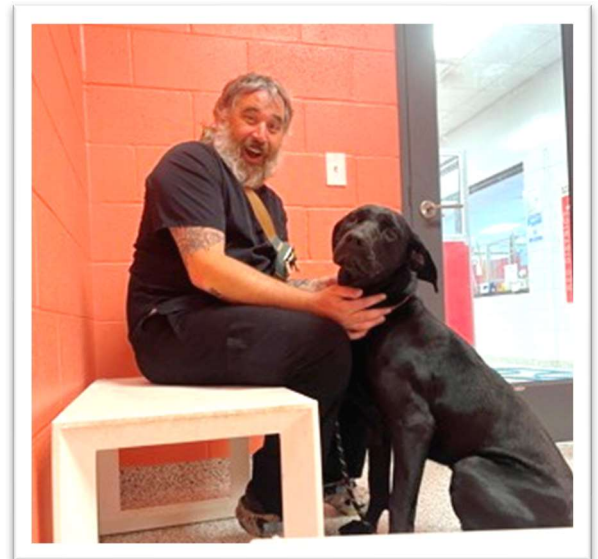
Our doctors have performed **6,470** spay/neuter surgeries and **383** specialty surgeries so far in 2024. *This is a 14% increase in the number of spay/neuter surgeries performed last year at this time.*

Lifesaving Stories from the KCPP Veterinary Clinic

In July, beautiful Black Labrador **Sidra** (right) arrived in our vet clinic with facial swelling, suspected to be a tooth root abscess. After extracting a bad tooth, the swelling persisted, and she developed a

"winky eye," indicating pain. We sedated her, discovering a pink mass under her conjunctiva, which was diagnosed as "*scrolling cartilage*."

Dr. Spangler (right) performed her corrective surgery in August, and Sidra is now recovering with analgesic eye drops. She is available for adoption, and we hope she finds a loving home soon.



Bo Boy, (left) a silver-coated Shepherd, arrived with limited use of his back legs. After ruling out fractures and joint issues, we suspected a spinal stroke, or *fibrocartilaginous embolism (FCE)*, a condition that can't be predicted or treated but usually improves with time. A blood test ruled out myasthenia gravis, confirming our FCE diagnosis.

Noticing his coat had darkened from dirt deep in his hair follicles, two staff members spent nearly two hours bathing him, restoring his creamy color. Bo Boy fully recovered and was quickly adopted.

Pet Support Center – Pet Support Desk, Pet Helpline, and Return-to-Home

Customer Engagement Performance

Google Ratings:

- ✓ KC Pet Project at KCCAC: **4.2/5.00** (1,603 Google reviews)
- ✓ KC Pet Project - Zona Rosa Adoption Center: **4.4/5.00** (716 Google reviews)
- ✓ KC Pet Project - Petco Adoption Center: **4.4/5.00** (227 Google reviews)

Colin Sutter, Customer Engagement Coordinator, reported **719** emails were received in August inquiring about fostering a pet or pets in foster homes. An additional **897** emails were received through our Contact email address, mostly regarding pets available for adoption or the adoption process.

“Would absolutely recommend anyone wanting to adopt a cat or dog to adopt from here! I adopted a cat and he is the most loving, sweet boy ever – and the staff was sooo nice and helpful in the process.”

We received **44** adoption updates last month, including these notes from adopters:

“Dexter’s name is now Henry, and he is a hoot! He gets the zoomies a lot and loves to chase and pounce, but when he gets tired he loves to sleep right next to me. He is so cuddly and sweet!”

“I adopted Worf – his name is now Calvin, and I’m pleased to say he is adjusting well! Calvin loves to walk, run, chase, play tug, and chew through No-Hides like it’s going out of style! We love him!”

Pet Support Center – Customer Satisfaction & Services Provided

- ✓ **2024 Rating: 4.783/5.0 stars**
- ✓ Historical rating: 4.468/5.0 stars: 22 surveys submitted in August; 1,344 submitted since September 2020

“Everyone was amazing, great service, lovely space.”

“My cat was taken from her home area and found 15 miles away. I was contacted promptly, and she was returned to me. The service at the pickup area was excellent.”

“Everything was quick and easy! Everyone was especially friendly and helped bring my baby home.”

Pet Support Call Center/Pet Helpline Performance

August 2024	Answered	Unanswered	Total Calls	Abandoned Rate %
IN > Helpline - Main Queue	3,222	799	4,021	20%
IN > Helpline - Spanish	61	67	128	52%
IN > Helpline - Lost and Found	667	195	862	23%
Helpline INBOUND Performance	3,950	1,061	5,011	21%
OUT < Helpline – Main	1,150	192	1,342	N/A
OUT < Helpline – Lost and Found	377	103	480	N/A
Helpline OUTBOUND Performance	1,527	295	1,822	N/A
Total Performance for August 2024	5,477	1,356	6,833	20%

Our Pet Support Center team answered **3,950** live phone calls, made **1,822** outbound calls, and resolved 155 voicemails.

In August, the Pet Support Center staff assisted **1,502** KCMO residents with in-person services (an average of 48 families a day) who came in for pet relinquishment services, stray animal impounds, microchipping, lost and found/return to home, pet licensing, bringing in sick or injured pets, pets being reclaimed, and for pet resources such as basic pet care supplies as well as supportive programs through Keep 'Em Together, KC.

- ❖ *Our average wait time for services in the Pet Support Center was **10** minutes.*
- ❖ We took in **466** stray/lost animals from the public in August.
- ❖ The Pet Support Center kept families together for **104** animals whose owners originally contacted KCPP to surrender their pet(s), **148** animals were diverted through return-to-field, trap-neuter-return, and safety net programs, **124** were diverted through in-person conversations by our PSC staff, and 14 additional animals were returned to grateful owners through subsidized programs after being surrendered to the shelter.

A total of 390 animals stayed with their families last month instead of coming into or staying at the shelter thanks to supportive services provided by KCPP staff – a 137% increase from August 2023!

The top 4 reasons pets are being surrendered in

2024:

1. Lack of financial resources or inability to access resources for their pets, including costs for veterinary care and unplanned litters (575 pets),
2. Health of owner/family, health of pet, and euthanasia requests (409 pets),
3. Personal reasons including changes in lifestyle, or the pet was incompatible with the living arrangements of other people or other animals (353 pets),
4. Housing Issues - including cost of housing, loss of home, moving/relocating, eviction, and housing restrictions (296 pets).



Return-to-Home Team

- ❖ Our team is now using the Ring App for lost and found pets in KCMO and reaching out to residents missing their pets. This adds another tool to assist in reuniting pets with their families.
- ❖ Admissions staff reunited 17 lost pets with their owners PRIOR to impounding them thanks to identification.
- ❖ The team conducted 342 ownership investigations in an effort to send lost pets back home last month.
- ❖ 142 (24%) of the 591 lost animals (183 neonate kittens excluded) brought to the shelter in August were returned to their owners.
- ❖ Twenty-eight percent (**27%**) of lost dogs were reunited with their families, while 11% of lost cats arriving were reclaimed/returned to their owners. Another 24 dogs considered “at risk” returned home after a quarantine or scheduled surrender.
- ❖ In August, nine (9) dogs were enrolled in the “Friendly Finder Program” which allows finders to foster dogs they have found as strays. This encourages finders to be more involved in the reunification process and helps prevent overcrowding in the shelter.

Returned-to-Home: King Is Located

King known as Panther while at KCPP, was found by his owner through our website after he had been missing for 16 days. A friend was supposed to be temporarily watching King, but the dog escaped the yard. The owner was not told his dog was missing until he called his friend to check on him! Thankfully, King was still in our shelter when he found him, and the owner was so relieved – referring to King as his best friend – and saying that the dog would be staying with him from now on and not returning to the friend. We could all see how excited King was to see his owner!

Rehoming Support Services

In August, our team received 128 requests for our private rehoming services. Eligible pet owners posted **49** owned pets for adoption through our ReHome website. *Our team has received 4,418 requests for ReHome services since November 2021.*

- *We received 384 requests in August from residents seeking initially to surrender their pets to the shelter.*



Keep ‘Em Together, KC Program Updates

Tara McNamara, Keep ‘Em Together Program Coordinator, reported **314** families benefitted from our five (5) KETKC Subsidiary Programs in August.

1. Pet Care Assistance Program (PCAP)

Pet owner financial assistance totaling **\$3,199.88** for 18 families (21 pets) was provided by KCPP in August.

- ✓ 17 Pet Care Assistance Applications were received
- ✓ Healthy Pets KC medical assistance granted: \$885.88
- ✓ Shelter reunification assistance granted: \$2,314.00

173 local families with 343 pets benefitted from pet food resources provided in August.

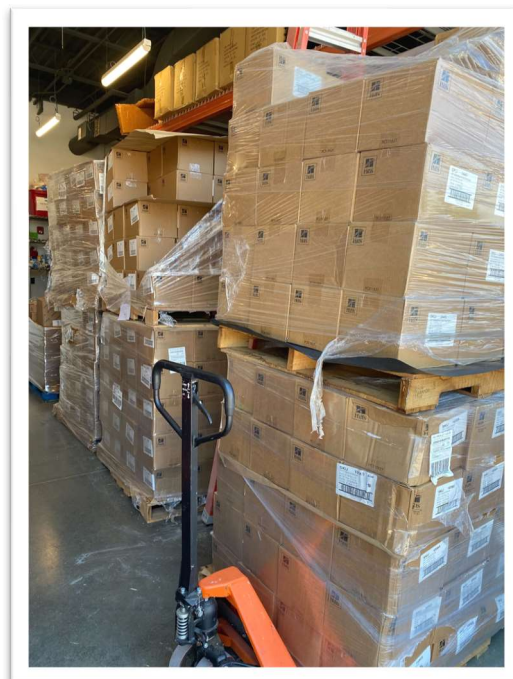
2. Pet Resource Assistance Program

Pet foods were shared with three (3) community pantry partners in the metro, including *Chestnut Avenue Resource Center* and two local community cat caregivers. KC Pet Project received a large donation of dog food from Simmons Pet Food and another large donation of Hills Dog Treats through our HSUS partnership! These donations will help many community members in need of food assistance for their pets.

- ✓ 1,261 lbs. of dog food and 31 lbs. of dog treats
- ✓ 322.5 lbs. of cat food and 10 lbs. of cat treats
- ✓ 182 lbs. of kitty litter
- ✓ 62 collars and 15 leashes
- ✓ 34 individual doses of flea/heartworm medicine
- ✓ 10 kennels/crates and 12 doghouses, 7 dog toys and 245 miscellaneous pet care items

3. Home Away from Home (HAFH) Program

No new families were enrolled in our Home Away from Home emergency boarding program in August.



4. 3-Day Reclaim Fee Forgiveness Program

- ✓ 80% of the animals reclaimed from the shelter in August were reclaimed by owners who were eligible for the Reclaim Fee Forgiveness program.
- ✓ Since June 2021, we have subsidized \$328,769.00 in reclaim fees for 3,150 families with 3,700 pets.

In August, \$9,310.00 was subsidized by KCPP in Reclaim Fee Forgiveness for 88 families with 103 pets.

5. Pets For Life (PFL) Program:

Mariana Vasquez, Pets for Life Coordinator, reported activity occurring in the program for the 64127 zip code.

- ✓ New clients met through active PFL outreach: 5
- ✓ New clients who contacted PFL or were referred to PFL by others: 0
- ✓ Number of new pets met: 16
- ✓ Total number of spay/neuter appointments scheduled: 0
- ✓ Total number of spay/neuter surgeries completed: 0
- ✓ Total number of touchpoints/conversations with PFL clients: 23
- ✓ Supplies given (leashes, food, shelters, etc.): 97 items
- ✓ Medications or services given (dewormer, nail trim, microchip, vaccines, etc.): 18
- ✓ Conversion rate of pets whose families request spay/neuter services: 100%

In August, PFL Program Coordinator Mariana Vasquez travelled to Philadelphia, PA for the **Summer PFL Training Mentorship**. Mariana had this to say about her time at the workshop, “*We were training in Philadelphia – an amazing experience. I was able to meet team members who do what I do across the country and collaborate with them. By sharing stories and ideas, I learned how members from other cities navigate issues similar to what we see in Kansas City. It broadened my perspective and increased my confidence going forward on how to make a positive impact in our community.*”



Keeping ‘Em Together: Mila and Jay

Parvo can be a deadly virus for a pup so little and Jay unfortunately found himself faced with that situation with **Mila**. Jay brought Mila to KCPP for help and she spent time in our Parvo Ward, receiving all the medical care she needed to get better.

A puppy’s time in the Parvo Ward can be a really hard time for their owners, as families are not able to visit and have to rely on phone calls from our staff to provide updates. Luckily for Mila (and Jay) she soon tested negative for the virus and was able to go back home to her owner, who was missing her greatly.

Through donations to our Keep ‘Em Together program, we are able to offer Parvo treatment at a discounted rate to keep families together. We’re so glad we can help families like this one stay together when times are tough.

Canine Behavior & Enrichment Department

- ❖ Dogs assigned to Behavior Team for assessment: 27
- ❖ Pre-adoption behavior consultations conducted: 108
- ❖ Number of dogs introduced to adopters: 7

- ❖ 108 post-adoption support follow up emails sent
- ❖ 6 behavior support phone consultations performed
- ❖ 81 behavior support emails/correspondence sent
- ❖ Assisted 5 people with behavior help or lessons given for recently adopted or foster dogs

During the month of August, our team faced staffing shortages and had to rely more on canine care leadership and volunteer support. We are working to fill our open positions as quickly as possible.

Canine Operations & Adoptions

We had **813 separate individuals/families** at our KC Campus for Animal Care in August who were interested in meeting dogs available for adoption (a 21% decrease in foot traffic from July).

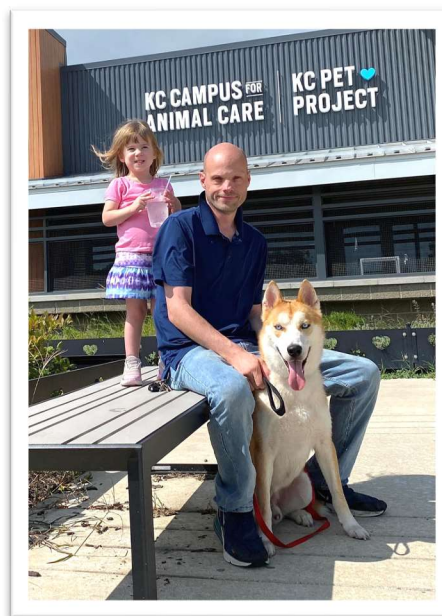
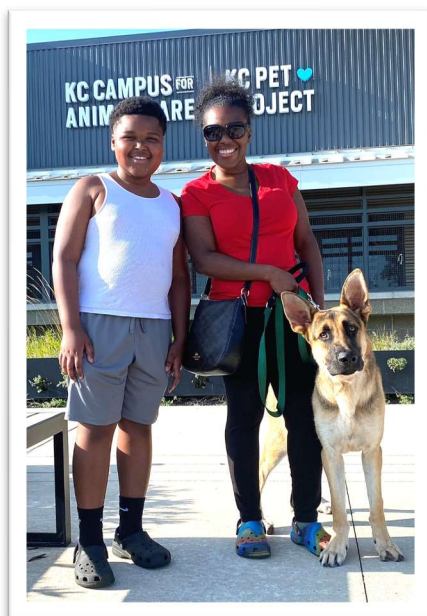
- ✓ Nearly **44%** of all visitors who met with a Canine Matchmaker adopted a dog that day.
- ✓ The average wait time for a Canine Matchmaker in August was **8** minutes.
- ✓ The average wait time for an Adoption Counselor to finalize the adoption was **32** minutes.
- ✓ The average total time spent at KCCAC to meet and/or adopt a dog was **67** minutes.
- ✓ Canine staff cared for an average of **260** dogs daily at our Campus location.
- ✓ **403** dogs and puppies were adopted last month – that's **12%** lower than last August.

Dog adoptions are still up 6% year-to-date!

Returned adoptions are still down significantly – with a **19.5% reduction** so far in 2024 -- and we believe is due to the quality of matchmaking that is occurring between our Canine Care team members and potential adopters, as well as the post-adoption follow up that occurs.

In August, the Canine Care & Adoptions departments trained in dog walking, dog to dog introductions, and showing dogs to potential adopters. Our successful Bark to School adoption special resulted in 42 dogs finding new homes in one weekend. Foster-to-adopt continues to gain in popularity, with 34 dogs now participating in the program.

KCCAC Adoptions Customer Service Survey rating: **4.89/5.0** stars (3 surveys submitted in August)



"I've adopted two dogs from KCPP in the last 18 months and fostered a dog a few years ago. You run a great organization, and I'm just so glad you're here in Kansas City."

"We were so impressed with the organization and the professionalism of everyone we interacted with at KC Pet Project. They all seemed to genuinely care about the animals and finding the right home for them."

Canine Foster Care Program

Tabitha Urban, Director of Canine Operations, reported **129 dogs** were in foster homes at the end of August.

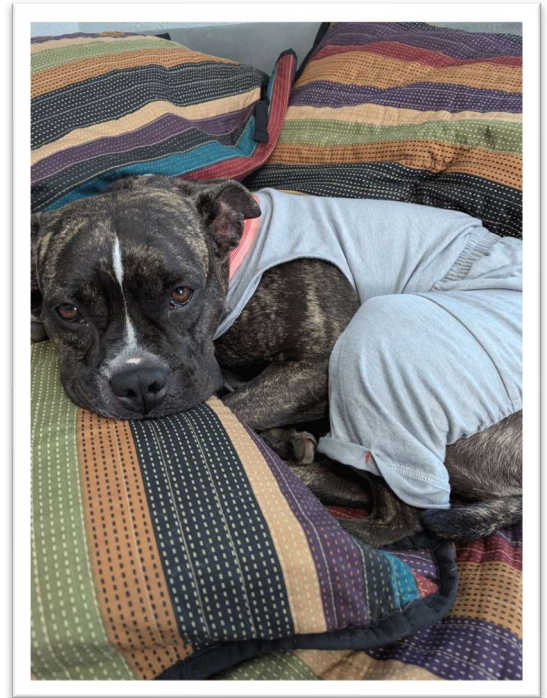
- ✓ During the month, **387** dogs/puppies were sent to foster homes!
- ✓ We welcomed **72** new dog foster families.
- ✓ We had **66** dogs/puppies adopted directly from foster homes.

Volunteers took 199 dogs on a Dog's Day Out in August!

As August progressed, we saw our numbers for Dog Day Outs decrease as many of our volunteers headed back to work and to school. Many people are still coming in on the weekends, but our weekday numbers have slowed down.

At the end of the month, we hosted our quarterly *Foster Meet Up at Bar K*. This was an opportunity for our foster families to get to know one another and build a sense of community that extends beyond the Foster Facebook Group. Our foster families are welcome to bring their personal dogs to these events, but foster dogs are not allowed to join in the festivities.

This month, we also saw one of our long-term fosters, **Layla** (right), get adopted! Layla came to us at the end of January 2024, and she stayed in the shelter until the end of March when she went into a wonderful foster home. Her fosters cared for her through several medical issues and vetted many potential adopters before finally finding the right home for her at the end of August!



Canine Transfer & Placement | Transport | Small Animals & Farm Animals

In August, 25 dogs and 1 pigeon were transferred out to these shelters/rescue organizations: *Burge Bird Services, Great Plains SPCA, Kansas City Kansas Animal Services, Lawrence Humane Society, Lucky Bulldogs Rescue, Maple Woods Community Vet Tech Program, Mid America Boston Terrier Rescue, Mid America Bully Breed Rescue, Missouri Pit Bull Rescue, Nebraska Boston Terrier Rescue, Inc., Randi's Rockin' Dachshund Rescue, Wayside Waifs, Whispering Willows Senior Dog Sanctuary*

Small Animals & Farm Animals

We processed **14** small animal adoptions last month – 11 chickens, 8 ducks, 2 goats, 3 guinea pigs, and 7 rabbits.

Transports

Our offsite adoption program continues to create lifesaving space at our main campus location by utilizing staff and volunteers to transport animals offsite to those locations.

Sixty (**60**) puppies/small dogs and thirty-three (**33**) large breed dogs were moved to off-site locations this month to our Zona Rosa Adoption Center.

Four (4) small animals were moved to our Petco Adoption Center.

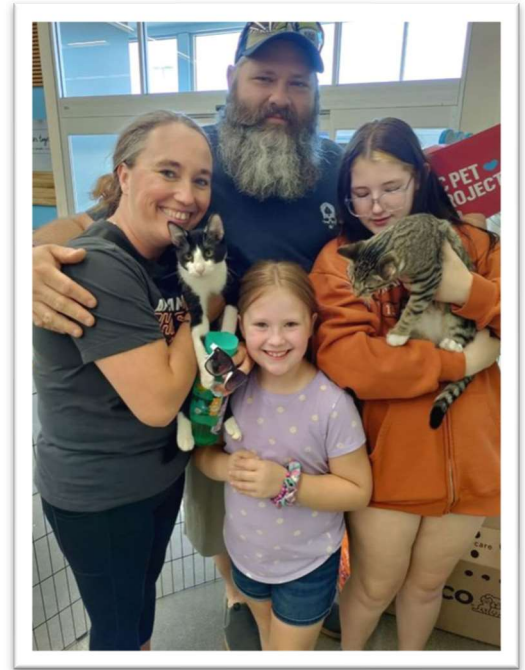


Petco Cat Habitats | Whiskers Cat Café | Feline Lifesaving Transfer Program

Gage Mofield, our Petco Program Coordinator, oversaw the transfer in of **164** cats/kittens from *Austin Pets Alive! (Texas)*, *Greenbriar Humane Society (West Virginia)*, *Humane Society of Scott County (Iowa)*, *Joplin Humane Society*, *Liberty Animal Shelter*, *Nexus Pets (Oklahoma)*, and *Permian Basin Animal Advocates (Texas)*

- ✓ The average length of stay for adult cats in a Petco Cat Habitat in August was 5 days, and the length of stay for kittens was just **3 days** at the Habitats! Our adult cats were adopted one day quicker in August than last month.
- ✓ There were fewer kittens coming in from foster care than in previous years, allowing the ability to help other shelters in need that were facing euthanizing cats/kittens for space. We established two new transfer partnerships in August.
- ✓ We processed **220** cat/kitten adoptions from our Petco Cat Habitat stores, as well as **16** adoptions from Whiskers Cat Café.
- ✓ The Liberty Petco store had the highest number of adoptions in August with 30 adoptions, along with the Corbin Park/Lamar store that also had 30 adoptions! Blue Springs, Grandview, and Olathe stores had 25 adoptions each as well.
- ✓ Petco Cat Habitat volunteers gave **745** hours of service to the program, a value of **\$21,263.68** to KCPP. This is a 22% increase in hours from last month. We had **114** volunteers donating at least one shift to a store in August.

Leo and **Asher** (right) were transferred in from our partner, Permian Basin Animal Advocates in Texas. Before being transferred to KCPP, Asher (brown tabby) had sustained a serious injury that had left him paralyzed from the neck down. Through weeks of therapy and recuperation, Asher was able to make a full recovery! While in foster care in Texas, he was then paired with his new bestie Leo (black & white), and they made their way together to our Belton Petco store! They quickly became a staff and volunteer favorite, and one of our volunteers even sponsored their adoption with a \$100 gift card that would go with the lucky family who adopted them! They were adopted on August 31st and are now forever brothers!



Feline Foster Care Program



Feline Foster Program Coordinator, Leslie Bauer, reported sending **224** felines (219 kittens and 5 adult cats) to foster homes last month.

At the end of August, 209 cats/kittens were in foster homes (55% of the cats at KCPP). We had 46 adoptions direct from foster homes last month.

We conducted a **feedback survey** in August for our foster care providers:

- ✓ 98% said their overall experience fostering kittens was positive
- ✓ 88% said supplies were not difficult to obtain
- ✓ 94% felt medical concerns were not difficult to submit
- ✓ 96% felt their general concerns were answered promptly
- ✓ 100% felt the descriptions accurately portrayed kittens picked up.

Those who responded rated our feline foster program a **9.13/10** – with 54% of the ratings being a 10! The most common frustration was difficulty in obtaining supplies for those who live farther away from the shelter and we’re already looking into ways to help make obtaining supplies easier for our fosters in the future.

Every underage kitten that arrived in August found a foster home within 24 hours of arrival!

Feline Operations

Cat adoptions were up 12% over last August as well, with a shorter length of stay for all cats in the shelter and a save rate of nearly 95% for all cats last month.

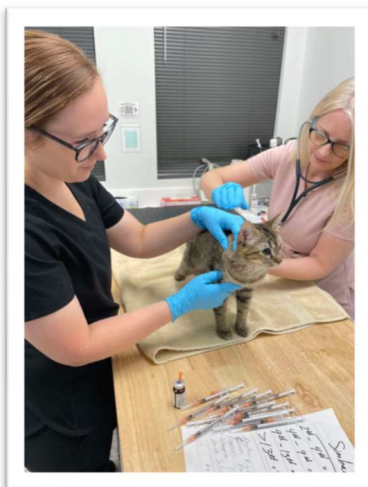
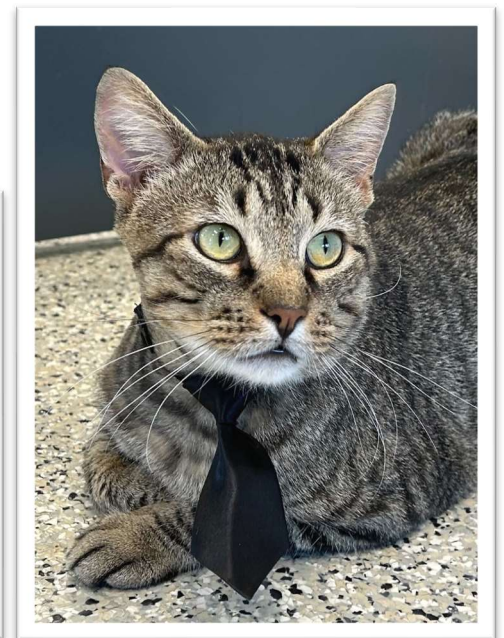
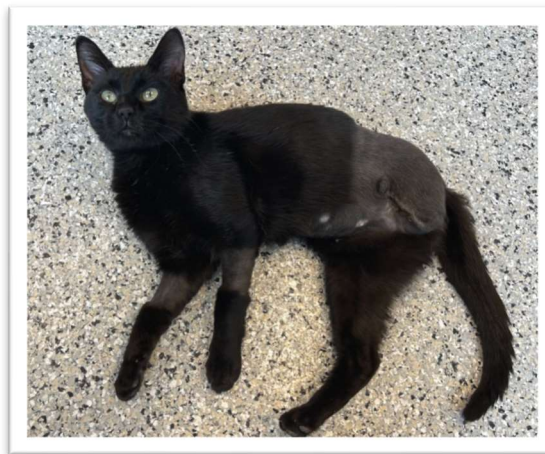
Jennifer Dreisewerd, Director of Feline Operations, reported the number of community cats receiving spay/neuter services in August was up **113%** over last August. Owner surrendered cats are 24% lower than they were this time last year. Stray cats being brought in by the public are 9% lower so far this year.

We had **547** cats/kittens adopted in August.

- ✓ **422** families arrived at our KCCAC location in August that were interested in adopting cats.
- ✓ The average wait time to see cats was 11 minutes.
- ✓ **40%** of all visitors who met with a Feline Matchmaker adopted a cat that day.
- ✓ Visitors spent on average 41 minutes meeting cats before deciding to adopt.

Most “professional cat of the year” award went to **Big Phil** (far right). We are pretty sure his tie landed him the perfect home the same day he was cleared from his medical hold. He was with us for almost two months because he had tummy problems and wounds. He wasn’t all business; in fact, rarely would we call him focused or mature. Disclaimer: we also cannot verify any of the information he put on his resume. 😊

Voted “most likely to forget she ever had a fourth leg”, **Fell Out of a Coconut Tree** (right) was attempting to escape her kennel just 3 days after her back left leg was amputated. Which is one day less than it took her to find an adopter once she was cleared from medical hold in August.



KC Pet Project is participating in another free spay/neuter clinic for owned cats in October through our partnership with the **Spay Neuter Collaborative of KC**.

So far in 2024, this group has had two free community clinics and KCPP has spayed/neuter and vaccinated nearly 60 cats – providing access to care for many families who otherwise couldn’t afford these services.

KCPP will be making appointments to provide free spay/neuter services for 25 cats owned by KCMO residents during our upcoming clinic on Sunday, October 27th.

Community Cat/TNR Program

Fifty-four (54) cats received Trap/Neuter/Return (TNR) services from KCPP in August! Our team dedicated one week in August to canvassing the community and delivering supplies to 18 different caretakers of community cats. During that week, we delivered:

- ✓ 328 cases of wet cat food
- ✓ 110 lbs. of dry cat food
- ✓ Flea medications and cat litter for 2 separate caregivers

During our canvassing week, we observed many outdoor cats in the **Pendleton Heights neighborhood**. We met one of the main caretakers who actively TNR'd cats in 2021 and was very grateful for the help.

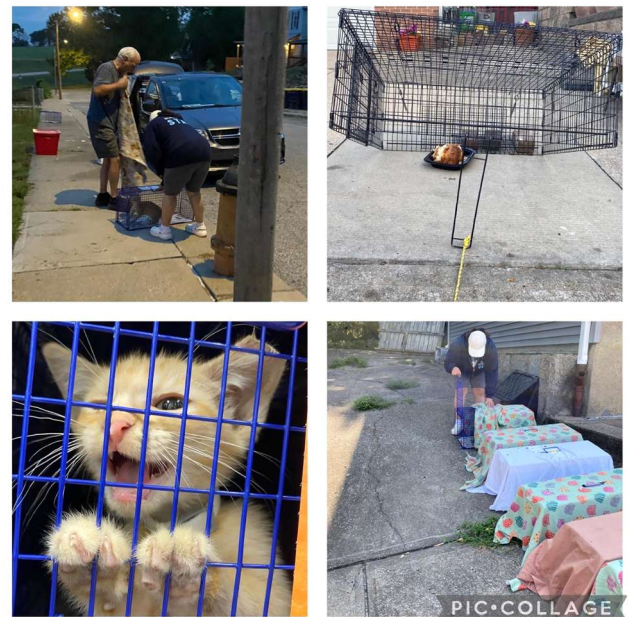


Due to the amount of cats we saw during the day, we decided to dedicate 2 full morning trapping sessions for this location, as well as one night session. We trapped **25** cats the first 2 mornings and 1 more during our night session for **26** cats from one colony! We made connections with more neighbors in the area and have plans to return in the future to continue helping this area for targeted trapping. A reporter from *The Northeast News* joined us during the evening session and wrote about the work we're doing to support our community.

During canvassing week, we coordinated efforts with a public trapping group, and they brought in 15 cats for TNR services in just two days. This was a great step in developing relationships with other community members working to help cats in their neighborhoods.

Our TNR team also assisted our Animal Services Division in August with trapping 8 cats in a cruelty seizure case at a house that included cats, chickens and ducks loose on the property.

Aubry Eilenstine, our Community Cat Coordinator, was awarded a full scholarship from the University of the Pacific for their 8-week certification course in Community Cat Management!



Submitted by,

TJohnson

Teresa Johnson, President/CEO & Chief Lifesaving Officer,
KC Pet Project